



## **Hydrobox Privacy Policy**

Hydrobox Kenya Limited is part of the Hydrobox Group which includes Hydrobox NV(Belgium) and Hydrobox BV(Netherlands). This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

### **Topics:**

1. What data do we collect?
2. How do we collect your data?
3. How will we use your data?
4. How do we store your data?
5. Marketing
6. What are your data protection rights?
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**How do we collect your data?** You directly provide Hydrobox with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

**How will we use your data?** Hydrobox collects your data so that we can:

- Process your order, manage your account.
- Email you with special offers on other products and services we think you might like.

When Hydrobox processes your order, it may send your data to, use and also



use the resulting information from, credit reference agencies to prevent fraudulent purchases.

**How do we store your data?** Hydrobox securely stores your data on Dropbox. See Dropbox security features: [Dropbox Security for Your Files and Data - Dropbox](#)

**Marketing** Hydrobox would like to send you information about products and services that we think you might like.

If you have agreed to receive marketing, you may always opt out later.

You have the right at any time to stop Hydrobox from contacting you for marketing purposes or giving your data to other members of the Hydrobox Group.

**What are your data protection rights?** Hydrobox would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

*The right to access* - You have the right to request Hydrobox for copies of your personal data. We may charge you a small fee for this service.

*The right to rectification* - You have the right to request that Hydrobox correct any information you believe is inaccurate. You also have the right to request Hydrobox to complete information you believe is incomplete. *The right to erasure* — You have the right to request that Hydrobox erase your personal data, under certain conditions.

*The right to restrict processing* - You have the right to request that Hydrobox restrict the processing of your personal data, under certain conditions.

*The right to object to processing* - You have the right to object to Hydrobox's processing of your personal data, under certain conditions.

*The right to data portability* - You have the right to request that Hydrobox transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

[info@hydrobox.africa](mailto:info@hydrobox.africa)

**What are cookies?** Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit [All About Cookies | Online Privacy and Digital Security](#)



**How do we use cookies?** Hydrobox uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

**What types of cookies do we use?** There are several different types of cookies, however, our website uses:

**Functionality** — Hydrobox uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

**Advertising** — Hydrobox uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Hydrobox sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

**How to manage cookies** You can set your browser not to accept cookies, and the above website ([All About Cookies | Online Privacy and Digital Security](#)) tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

**Privacy policies of other websites** Our company's website contains links to other websites. Our privacy policy applies to our website only and if you click on a link to another website, you should read their privacy policy.

**Changes to our privacy policy** Hydrobox keeps its privacy policy under regular review and places any updates on this webpage.

**How to contact us** If you have any questions about Hydrobox's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us. Email us at [info@hydrobox.africa](mailto:info@hydrobox.africa)